

A5 double folding (A6 finished)



Hit-air warranty Policy

Hit-air products are designed to reduce the risk of injury while riding a motorcycle or horse riding. However, it doesn't guarantee prevention or reduction of the risk of injury. Please read the user's manual first and use the product properly. Please keep this warranty policy with the purchase receipt. The warranty becomes valid only after the Warranty Claim Form is filled out and submitted with the purchase receipt when the warranty is requested.

1. Warranty Information

Hit-air product or each part of the hit-air product will be replaced or repaired for free if it's due to a manufacturing defect. (It might take one to four weeks for the repair or replacement. Also, the replacement item can be an equivalent product in case the same item is not available.)

2. Warranty Period

One year after purchase. (Please store a purchase receipt with this warranty.)

3. Exemption

The following cases are not covered by the warranty and the repair is at user's expense. (Based on the condition of the damage, the product might not be repaired.)

- Normal wear and tear
- Damage from friction or impact which can be caused during use or store.
- Damage from friction or impact which can be caused by an accident during use.
- Damage or deterioration by improper use or store
- Appearance changes which have no effect on function (eg. Wrinkle, Color-fade, Stain)
- Damage by natural disasters
- When a purchase receipt or the warranty claim form is not submitted.
- After customized or repaired by another person than Mugen Denko or official hit-air distributor or dealer.

4. Warranty Application

This warranty is limited to repair or replacement of the product.

This warranty doesn't cover the replacement cost of the CO2 cartridge.

This warranty doesn't cover any damages arising out of the use or inability to use the product. (eg. Travel cost, telephone cost, leave compensation, operating losses)

This warranty is only valid in a country where the product is purchased.

5. Others

Any risk which is caused from the use of the product is taken by the user.

Mugen Denko Co., Ltd. and its distributors and dealers will be held in no way responsible for any risk that may occur while using any hit-air products. The risk includes serious injuries and death.

There is a possibility that the product doesn't work properly due to deterioration or damage which is caused by long time use or store. Annually maintenance check by an authorized distributor or dealer is highly recommended.

Please consult with an authorized distributor or dealer if any damage or deterioration is found on the product.

Please consult with an authorized distributor or dealer for inspection if the product had a strong impact. The product can be damaged invisibly

Hit-air items are wear-and-tear items. Replacement is recommended after using about three to five years at the longest even if no noticeable damage is found.

Please consult with an authorized distributor/dealer for more details.

